

How open source is changing citizen engagement

Jason Hibbets | t: @jhibbets
Project manager, opensource.com
April 28, 2012



What is open source?



THE OPEN SOURCE WAY

One of my favorites



Failing faster leads to...



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.com

We talk about this on opensource.com




- Looking at the intersection of open source and government with a focus on how government can cultivate communities






Starting by telling our story

The open source story continues to grow


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Raleigh, NC—the world's first open source city


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Posted 21 Feb 2011 by [Jason Hibbets](#) (Red Hat)  Average: ★★★★★ (13 votes)









OPEN SOURCE CITY





Jason Hibbets is a project manager in Brand Communications + Design, at Red Hat, where he leads a team of writers who are the voices of the Red Hat brand. He also is the lead administrator for opensource.com and has been with Red Hat since 2003. Prior roles include ISV senior marketing specialist, support project manager, Red Hat Knowledgebase maintainer, and Global Support Services technical engineer. You can follow him on Twitter: @jhibbets

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March favorites

CityCamp Raleigh was the catalyst



Open source drumbeat

- Meetups:
 - CityCamp “un-meetup” (Aug 2011)
 - Geoportal soft launch (Nov 2011)
- Other events:
 - SPARKcon



Empowering the citizens



Raleigh, NC ▾

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Garbage Open
1912 Hillsborough St Raleigh, NC 27607, USA - [Wade](#)
reported Apr 27, 2012 · voted for Apr 27, 2012

2

Signals / Signs Open
1700 Hillsborough St Raleigh, NC 27605, USA - [Hillsborough](#)
reported Apr 27, 2012 · voted for Apr 27, 2012

1

Faded Stop Sign Open
5914-5920 Volant Dr Raleigh, NC 27609, USA - [Raleigh Council District A](#)
reported Apr 27, 2012

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Red Hat announcement



City of Raleigh

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Red Hat Selects Raleigh as its Global Headquarters

News posted Jan. 06, 2012 - 11:00 am

The world's leading provider of open source solutions brings its headquarters to downtown Raleigh

The City of Raleigh announced today during a press conference hosted by Mayor Nancy McFarlane that Red Hat, Inc., the world's leading provider of open source solutions, is making downtown Raleigh, North Carolina its new global headquarters. Red Hat has over 4,300 employees in more than 70 offices in 30 countries, over 600 of those are currently employed in Raleigh. The company has plans to nearly double that number in Raleigh with the creation of an additional 540 jobs over the next nine years. Red Hat has chosen 100 East Davie Street as its global headquarters.



City News

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(today)

[Mayor To Honor Raleigh's Fallen at Saturday Event](#)
(today)

[City of Raleigh Issues Bonds In Unprecedented Sale](#)
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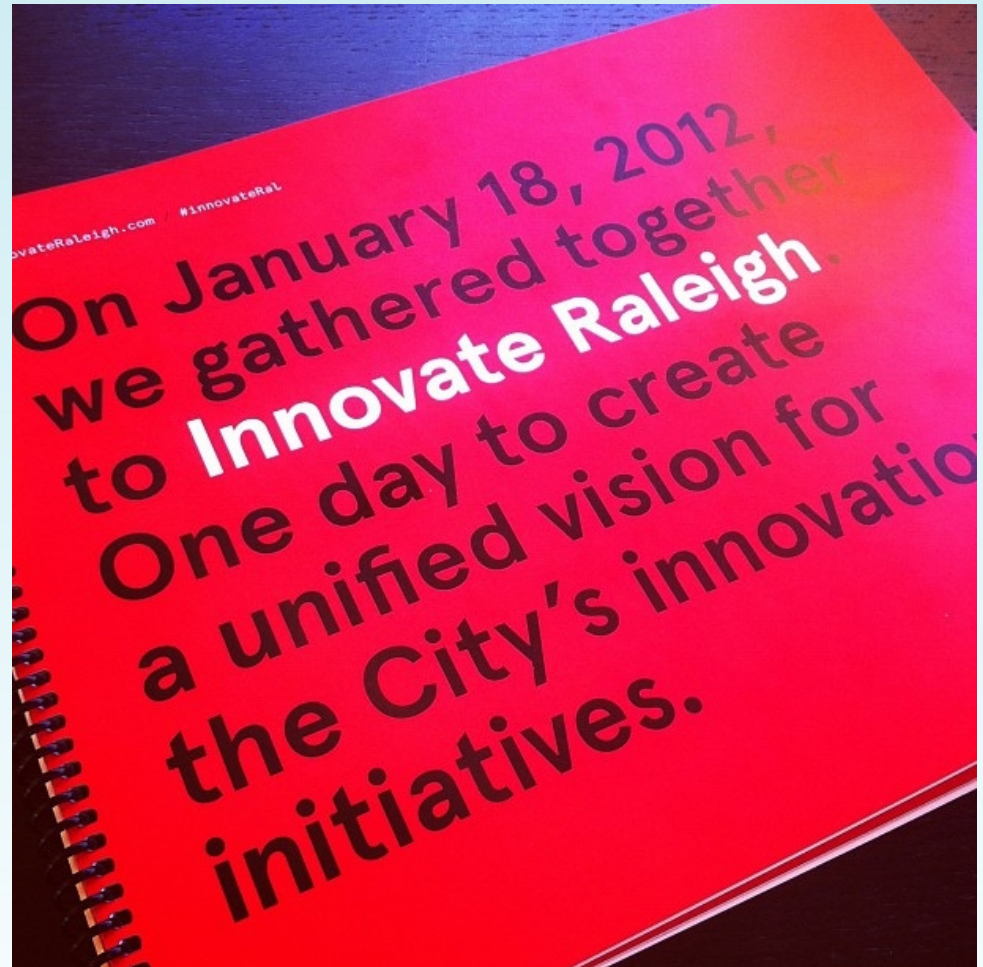
City Events

Apr 28 [4th Annual Run for Our Heroes](#)
8:30 am



Innovate Raleigh

- Partnerships
- Innovation Center
- Funding
- Branding



Open government resolution

Open*
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Government
Health
Law
Life

How to get your city to pass an open government policy

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Posted 7 Feb 2012 by [Jason Hibbets](#) (Red Hat) Average: ★★★★★ (5 votes)





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Raleigh, NC—City Council adopts open source policy

Today, the Raleigh City Council passed an Open Source Government Resolution, unanimously, promoting the use of open source software and open data. The resolution includes language that puts open source software on the same playing field as proprietary software in the procurement process. It also establishes an open data catalog to house data available from the city.

Raleigh isn't the [first city](#) to pass an [open government policy](#). But it may be the first to provide a blueprint that can help other cities pass their own open initiatives more quickly.



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March favorites

- Raspberry Pi, Alwinner, and CuBox in the Linux hardware race to tiniest and cheapest
- Prometheus bound: An important precedent for the next software patent case
- Infographic: How patents hinder innovation

Open source resources

- Open source organizations, projects, and applications
- Find an open source conference or event



Walk [Your City]



Triangle Wiki

- Triangle Wiki Day
- Launch



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MyRaleigh Subscriptions Now Available

News posted Mar. 29, 2012 - 7:30 am

Beginning today, visitors to the City of Raleigh website can sign up to receive information about a variety of topics from the City of Raleigh. Residents can sign up for email and text alerts about such topics as street closings, public meetings, city projects, and events. The free service called **MyRaleigh Subscriptions** will offer more than 100 topics from which to choose.

Visitors can subscribe using an email address, mobile number, or existing Google, Facebook or Yahoo account. Subscribers will be prompted to provide a zip code and some topics include additional questions. This will ensure subscribers receive information that is relevant and targeted to their specific area and interests.

[MyRaleigh Subscriptions](#) will make it convenient to manage information received by allowing subscribers to add or delete specific topics and update their email address and mobile telephone number.



City News

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City Events

Apr 28

[4th Annual Run for Our Heroes](#)
8:30 am

Apr 29

[Semi-Annual Fundraising Concert](#)
6:30 pm



\$50k for open data

Saturday, April 28, 2012

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City to Allocate \$50,000 for Open-Source Data

By [ARIELLA MONTI](#)

April 18, 2012 | Posted in: [City Council](#), [News](#), [The Latest](#) | Tags: [budget](#), [catalog](#), [data](#), [open source](#) | [1 Response](#)



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Raleigh is talking the talk and walking the open-source walk. In a 6-to-2 vote, city councilors agreed Tuesday to provide \$50,000 annually for an open-source data catalog.

The funding will be included in next year's budget, which will be presented by City Manager Russell Allen next month. Councilor and Technology and Communication Committee Chair Bonner Gaylord, who originally proposed the idea, said the catalog is a necessary step for a more open and transparent government.



What is an open source city?

- Hub of open source companies
- Open source conferences & user groups
- Culture of open source
- Open government



The open source journey continues



#innovateRal



Open government
resolution

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